



France Trip 2020 - Cancellation

Dear Parent or Carer,

First of all, may I thank you for your patience and cooperation while awaiting information on the status of the France Trip. It has been a long and difficult process due to the ambiguous travel advice from the government which has led to complications with the tour operator and insurance company.

However, we have now officially cancelled the trip in order to ensure the safety of students and staff. We know this is disappointing for students and we will be organising a new trip as soon as it is safe to do so. Thanks to your support in continuing to meet the Terms and Conditions of the contract with the tour operator, we are now in the process of applying for a full refund through the insurance company.

This is, however, a long process due to sheer volume of refunds being processed by insurance companies at this time so we warn you that this could take months rather than weeks to complete.

Any money already paid will be returned via the original payment method and we will let you know once this is in process.

There will be the option to rebook for the next France trip to alleviate the disappointment for students, who will be given priority to attend.

Yours faithfully,

Miss L Morgan
Interim Deputy Headteacher
Quality of Education